

Please note the following:

- There will be no refunds or cancellations made after a purchase has been completed.
- Before completing a purchase, please refer to the list of our supported devices on our website.
- This is a data communication only product. Voice service, SMS(Short Message Service) and MMS(Multimedia Message Service) are not available
- Please register through our website by the registration deadline which is written on the package. The service will not be available after the registration deadline and we will not be providing any refunds or cancellations.
- You will be required to have internet access for the subscription process.
- You will need your passport to complete your subscription process. This service will not be available without your passport.
- This product is for individual consumers only and not for purchase by corporations.
- When people under the age of 18 use this product, a content control service is available for an extra fee. (Please refer to our website for more information).
- Unintentional data communication may occur depending on the Software you use.
- This product uses NTT DOCOMO's network but the service offered is not by NTT DOCOMO. The contents of the service and pricing are unrelated to NTT DOCOMO.
- SP-mode or I-mode (services offered by NTT DOCOMO) are not available with this product. Neither will there be a docomo.ne.jp email address given with this product.
- This product does not come with an email address.

【Mobile Carrier Name】

Japan Communication Inc.

4-1-28 Toranomon, Minato-ku, Tokyo, 105-0001

【Contact information】

b-mobile English Helpdesk

Telephone inquiries: 03-6721-5032 (Business Hours: 7:00 – 11:00)

E-mail: helpdesk@j-com.co.jp

【Service type】

Data communication service

1. Service contents

- Services may be unavailable in areas that are far away from base stations or in an area where there are buildings that provide obstruction.
- The data transmission speed for this product is provided on a best effort basis, and actual transmission speeds may vary depending on location and connection status.

- JCI reserves the right to conduct network traffic control on continuous data communications such as file exchange (P2P) applications.
- JCI reserves the right to disconnect sessions after the customer has exceeded a certain duration limit.
- This product is offered through a private IP address.
- To maintain service quality for all users, JCI reserves the right to restrict the data transmission speed for customers who have used more than approximately 1GB (1000MB) over three consecutive days including the current day.
- Traffic information will be collected and analyzed to provide service in accordance with the above conditions of use.
- If your device supports tethering (Personal Hotspot), you should be able to use the tethering service. Please refer to the list of our supported devices on our webpage. The restriction of data transmission speed we mentioned above will be applicable when tethering. However, we do not place any other restrictions.
- We use Outbound Port25 Blocking to counter unsolicited emails (spam mails).
- JCI reserves the right to conduct Bandwidth control on continuous data communications.

2. Data amount and usable period

- Total usage available is 3GB (3000MB) within the service period of 14days.
- When your total usage exceeds 3GB, the service will expire regardless of the service period of 14days.
- After 14days, the service will expire even if there is data balance left. (The data amount will be invalid after 14days and you will not be able to carry over the data amount when you charge.)
- The balance of your usage will be displayed in MB. However, the actual deduction will be by bytes, so there may be cases where the amount displayed will differ from the actual remaining data balance.
- Charge is available after the expiration of the service. The chargeable period for this product is 10 days after the expiration date (or when you have exhausted your remaining data). Please note that charge is not available after the chargeable period.
- You will need a Credit Card to charge.
- Please refer to our website for more details about charge.

【Price】

Open price

【Other expenses which may occur during usage】

- When lost or broken, we re-issue a new SIM card for an extra fee. Please refer to our website for more information.
- Additional charges may be incurred when you access any other access points other than bmobile.ne.jp.

【Terms and conditions may differ when we have a free or discount campaign】

- Please refer to our website

【Service change/cancel policy】

- There will be no refunds or cancellations made after a purchase has been completed.
- We will not accept any changes or cancellations during the service period.
- It is not mandatory, but we would appreciate if you could return your terminated SIM card to the following address:

Japan Communication Inc.

4-1-28, Tranomon, Minato-ku, Tokyo, 105-0001

Attn: b-mobile Helpdesk

Please note that a customer is responsible for shipping/postal charges.

【Subscription Process】

Steps to start service

- After purchasing, please register through our website by the registration deadline which is written on the package.
- You may select your service start date up to 14days from the date you register. If you register after 7pm, we will not be able to activate your service on the same day. You may select your service start date up to 14days from the next day.
- This product will be ready once the activation process is completed.
 - If you set your service start date on the day you register (the current day), we will activate your SIM card within an hour during our business hours of 10:00-19:00.
 - If you set your service start date to the different date, we will activate your SIM card by 11:00 on your designed service start date.

【Urgent or temporary stop/restart of the service】

- Please contact our b-mobile Helpdesk (7:00-11:00) for urgent or temporary stop/restart of your service.
- Please note that the customer is responsible for any and all charges incurred until the service is suspended. (This is applicable even if a product is used after stolen or lost).
- Please note that even when your service is temporary suspended, the service period will not be extended.