

Precaution Statement

This document contains important matters for terms of contract. Please read it carefully. (All the date, time, and term in this document is based on Japan Standard Time.)

[Matters that require your special attention]

- The product provides DATA communication only and does not provide voice calls, Short Message Service (SMS), Multimedia Messaging Service (MMS) or +Message® (Plus Message).
- The product is exempt from the Rules of Initial Contract Cancellation. Once you applied or purchased the product (including "VISITOR SIM Prepaid eSIM pack" (the "eSIM pack") , any cancellation, return or refund are not acceptable.
- The product is used by eSIM and you may not be able to use SIM cards or other company's eSIM concurrently. Details about eSIM are provided on JCI website (<https://www.bmobile.ne.jp/english/esim.html>).
- **Please inquire below process to start the service.**

The product has the Service Start Deadline (the "deadline", 14 days from the EID registration completion date of the product, as ② below). Please start using the Product by the deadline (Using means connecting to the Internet by the Product. We call the first internet connection by the Product as "Initial Connection"). If you do not choose an electronic delivery of Contract Information in your application, you will start using the Product after you confirmed the receiving of physical copy of Contract Information.

①	[Customer] Application on JCI web site (https://www.bmobile.ne.jp/english/purchase.html) (*1). If you purchased the eSIM pack, please enter the Key code attached to the eSIM pack (the "Key code") (*2) ・ Please enter eSIM Identification Number (the "EID (eUICC Identification)"). ・ Please choose the delivery way of Contract Information.	
②	<EID registration completion (EID registration completion date of the product)> (*3) (*4)	
	If you choose an electronic delivery of Contract Information	If you do not choose an electronic delivery of Contract Information.
③	[JCI] Contract Information is posted in Status page (https://www.bmobile.ne.jp/english/charge.html) (*5)	[JCI] Shipment of physical copy of Contract Information (*6)
④	-	[Customer] Confirmation of the receiving of physical copy of Contract Information (Please access the URL indicated in the Contract Information) (*7) (*8)
⑤	[Customer] Downloading eSIM profile (*8) (*9) (*10) Access the URL provided by JCI with your device.	
⑥	<Start Service (Initial Connection) > (*11) (*12)	

(*1) If you did not purchase the eSIM pack, we will set a credit line on your credit card for the payment of the Product (if the credit line cannot be set, your application will not be completed). In case of that your EID registration cannot be completed, we will cancel the credit line.

(*2) Please confirm the following [The caution for eSIM pack]

(*3) The EID registration will complete as below, depending on time of day of your application. When the EID registration completes, we will inform you by e-mail.

Application	EID registration completion
00:00~10:00	Around 11:00, same day
10:00~20:00	Within 1 hour
20:00~24:00	Around 11:00, next day

(*4) You would pay the price of the product on the EID registration completion date as follows.

If you did not purchase the eSIM pack: we will charge the price of the Product from the credit line that has been set on your credit card.

If you purchased the eSIM pack: we will transfer the payment of the eSIM pack to the payment of the Product.

(*5) This information will be posted on the EID registration completion date of the product.

(*6) The Delivery date and address in Japan are requested to be specified in your application.

(*7) **If you do not choose an electronic delivery of Contract Information in your application, you will not be able to use the Product other than you confirm the receiving of physical copy of Contract Information by the deadline, as ④ above. In that case, the payment for the Product cannot be refundable.**

(*8) **Please using Wi-Fi network in Japan by the deadline.**

(*9) **If you delete your eSIM profile before the Start Service as ⑤ above , please apply for the re-issuance of eSIM profile on Status page.**

(*10) **Please confirm the following [The caution for eSIM profile downloading]**

(*11) **When you choose an electronic delivery of Contract Information in your application, if you do not make the Start Service by the deadline, we regard the Start Service is made on the date of deadline.**

(*12) **When you do not choose an electronic delivery of Contract Information in your application, if you do not**

make the Start Service by the deadline despite you confirmed the receiving of physical copy of Contract Information as ④ above, we regard the Start Service is made on the date of deadline.

[The caution for eSIM pack]

- The Key code has an expiration date. The expiration date is March 31 of the year following the last year ending within 16 months from the date when JCI linked the Key code to the eSIM pack, and it is indicated on the eSIM pack. Please make the "Application on JCI web site" as ① above by the expiration date. Although you cannot make the application and cannot use the product after the expiration date, the payment for eSIM pack cannot be refundable.
- The Key code is available only once. You cannot use the same code again (except for uncompleted EID registration).
- If it is unknown whether your Key code is used or not, please confirm it by entering the Key code on JCI web site (<https://www.bmobile.ne.jp/english/purchase.html>).

[The caution for eSIM profile downloading]

- Before downloading the eSIM profile for the product, if you apply for other services using NTT Docomo's network (regardless of whether it is provided by NTT Docomo, JCI or other company) and register the same EID, the eSIM profile will be issued only for the other service for which the EID is newly registered. In this case, the eSIM profile must be reissued in order to use the product.
- When you download an eSIM profile, depending on your device, even if the number of eSIM profiles saved on your device reaches the upper limit, that information may not be displayed and downloading eSIM profile may fail though we issued eSIM profile. In this case, the eSIM profile must be reissued after deleting other eSIM profiles saved on your device in order to use the Product.

- Please inquire the following JCI website URL for eSIM capable device. (<https://www.bmobile.ne.jp/english/devices.html>)
- Corporate customers cannot apply or purchase the Product.
- If customers younger than 18 (the "Youth") use the product, using a filtering service is strongly recommended (if you let the youth use the product, please inform the b-mobile Helpdesk for VISITOR SIM to that effect). Please scroll down to inquire "5) Filtering Service" in "Descriptions of Telecommunications Service" and "Youth confirmation" in "Application and Service start" for further details.
- There may be unrecognized network transaction depending on the software customers use.
- The product is not NTT Docomo service but uses NTT Docomo network. Service and pricing are irrelevant to NTT Docomo service.
- The product does not allow use of "sp-mode ®", "i-mode ®" and other services that are provided by NTT Docomo. The product does not provide any e-mail address under the docomo.ne.jp address domain.
- The product does not provide any e-mail address.
- To use the product, you will be required to agree with the b-mobile terms of use. (<https://www.bmobile.ne.jp/support/agreement.html>)
- Please read the Contact Information carefully as that is an important document.
 [If you choose an electronic delivery of Contract Information]
 Contract Information will be posted to "Status page" on the EID registration completion date of the product. (<https://www.bmobile.ne.jp/english/charge.html>)
 (In order to access the Status page, your registered e-mail address and phone number of the product are required. After the Initial Connection, you can access the Status page using the product.)
 [If you do not choose an electronic delivery of Contract Information]
 We will ship the physical copy of Contract Information through postal service after the EID registration completion date of the product.

[Name and address of the Telecommunications Carrier]

Name: Japan Communications Inc. (Contact ID: A-08-01931)
Address: 4-1-28 Toranomon Towers Office, Toranomon, Minato-ku, Tokyo, 105-0001

[Customer Helpdesk of the Telecommunications Carrier]

b-mobile Helpdesk for VISITOR SIM
Inquiry site: <https://www.bmobile.ne.jp/english/inquiry.html>

[Descriptions of Telecommunications Service]

- b-mobile VISITOR SIM 5GB/10Days Prepaid (eSIM)
 - b-mobile VISITOR SIM 7GB/21Days Prepaid (eSIM)
- Data Network Service [MVNO Wireless internet-only Service]

1) Data Network Service

- The service may not be available in areas that are far away from a base station or in areas with buildings that obstruct the signal reception or the like.
- Network speed of the product is based on network conditions. There is no guarantee to provide any specific network speed. The

network speed may decrease as the available radio frequency resource is being used by more subscribers. The network speed may decrease depending on network traffic conditions and the location of use.

- Use of file exchange (P2P) and other applications may be restricted on the product.
- Network connection may be reset in case of a customer having connected with the Internet longer than a predetermined maximum duration.
- The service of the product uses private IP addresses.
- To ensure fair usage among customers, network speed may be restricted for customers with excessive use.
- JCI may collect and analyze network data traffic information, in order to provide, maintain, and execute operations that are associated with the product.
- Tethering requires devices with tethering features.
- Usage restrictions on the product, including any restriction that is imposed by its data service plan, are applied even while tethering. There are no other restrictions that are specific to tethering.
- The product imposes Outbound Port 25 Blocking to prevent spam and other e-mails of nuisance to customers.
- Data traffic is throttled at certain levels for data communications related to video and other data streaming.
- International roaming is not available.

2) Service period, Available data amount, and Network Speed

- The service period of the product is calculated from the day following the date of Initial Connection (including the day on which the Initial Connection is made), as follows.

Product name	Service period
b-mobile VISITOR SIM 5GB/10Days Prepaid (eSIM)	10days
b-mobile VISITOR SIM 7GB/21Days Prepaid (eSIM)	21days

- Your available data amount of the product within the service period is as followed.

Product name	Available data amount
b-mobile VISITOR SIM 5GB/10Days Prepaid (eSIM)	5GB (5,000MB)
b-mobile VISITOR SIM 7GB/21Days Prepaid (eSIM)	7GB (7,000MB)

- There is no speed restriction.
- If you have used up all your available data, the service will terminate and the service period will end at that time, notwithstanding the original service period.
- The service will also terminate when the service period expires even though there are available data remained (The available data amount remained cannot be used upon the service period expires).
- You can check your remaining data and the service period on the Status page. Please note that there may be a difference between an actual remaining data and the indicated one, because an actual data is decreased by 1 byte, though the indicated one is shown in MB.
- The product can be charged to extend service period and to increase available data amount (Charging period is from the date of Initial Connection to 2 days after the last day of service period. You cannot charge after the Charging period.)

3) Charging

- Please be sure to read through this Precaution Statement before making a purchase of the Charge plan.
- The Charge plan is also exempt from the Rules of Initial Contract Cancellation. Once you purchased the Charge plan, any cancellation, return or refund are not acceptable.
- The following describes the Charge plan (as of March 2023). Any changes to this plan will be published on JCI website (<https://www.bmobile.ne.jp/english/index.html>).

Product name	Available data amount	Service period	Price
VISITOR SIM 1GB/1Day Online Charge	1GB (1,000MB)	1 Day (*)	500JPY [including tax]

- You can purchase the Charge plan on the Status page (payment can be made by credit card).

*NOTE: Regarding the extended service period by Charging

- When Charging is made during the service period: the service period will be extended by one day.
- When Charging is made after the service period: the service period will be extended by 23:59 on the day when the Charging was made (not 24 hours from the Charging).

4) Reissuance of eSIM and eSIM profile (As "eSIM reissuance" below)

- The product is used by eSIM and you may not be able to use SIM cards or other company's eSIM concurrently. Details about eSIM are provided on JCI website (<https://www.bmobile.ne.jp/english/esim.html>).
- eSIM cannot be taken out of a device.
- eSIM reissuance will be needed when changing device.
- eSIM profile needs to be reissued when eSIM profile is deleted as a result of initialization or other action which may cause eSIM profile deletion.
- We accept reissuance of eSIM on the Status page as below:

Before the Service Start: Until the deadline

After the Service Start: Until 20:00 on the last day of the service period.

- eSIM reissuance fee is 1,100JPY [including tax]
- When applying for eSIM reissuance, we will set a credit line on your credit card as eSIM reissuance fee (if the credit line cannot be set, your application will not be completed). When the eSIM reissuance is completed, we will charge the eSIM reissuance fee from the credit line that has been set on your credit card. In case of that eSIM reissuance is not completed, we will cancel the credit line. In that case, please apply for eSIM reissuance again.
- Once you applied eSIM reissuance, any cancellation or refund are not acceptable.
- The eSIM reissuance will complete as below, depending on time of day of your application. When the eSIM reissuance completes, we will inform you by e-mail.

eSIM reissuance application	eSIM reissuance completion
00:00~10:00	Around 11:00, same day
10:00~20:00	Within 1 hour
20:00~24:00	Around 11:00, next day

- If you delete your eSIM profile before the Start Service, please apply for the re-issuance of eSIM profile on Status page. (Provided that, if you do not choose an electronic delivery of Contract Information in your application and you do not confirm the receiving of physical copy of Contract Information, you will not be able to access the Status page and cannot apply for reissuance of the eSIM profile.)
- Upon the eSIM reissuance completes, the previous eSIM cannot be used.
- When the eSIM reissuance is completed, eSIM profile needs to be downloaded (Please read the QR code [or URL] on your device).
- Please confirm the foregoing [The caution for eSIM profile downloading]
- Details about eSIM reissuance are provided on JCI website (<https://www.bmobile.ne.jp/english/esim.html>).

5) Filtering service

- If the Youth uses the product, using a filtering service is strongly recommended pursuant to the Youth Internet Environment Improvement Act. If the Youth uses the product, please inform the b-mobile Helpdesk for VISITOR SIM to that effect.
- A filtering service restrict seeing information that is not appropriate for the Youth and it is an effective means to prevent from seeing harmful information for the Youth (crime, obscenity or cruelty) and from getting involved in troubles through the internet.
- If the Youth do not use a filtering service, parents are required to inform us about your decision not to use a filtering service.
- The details of Filtering service are as indicated below (March 2023).

Service Name	Monthly Fee
i-Filter for Multi device	396JPY [including tax]

- Filtering service is a monthly service and it is not charged on a pro-rata basis.
- Details about the filtering service are provided on JCI website (<https://www.bmobile.ne.jp/user/filtering.html>) (Japanese page only).

【Price of Telecommunication Service】

Product Name	Price (b-market price)
b-mobile VISITOR SIM 5GB/10Days Prepaid (eSIM)	1,980JPY [including tax]
b-mobile VISITOR SIM 7GB/21Days Prepaid (eSIM)	2,970JPY [including tax]

*Please inquire the receipt for details.

*If you purchased the eSIM pack, we will transfer the payment of the eSIM pack to the payment of the Product on the EID registration completion date.

*The price includes Date Communication Service fee.

【Additional Expenses to the above Price of Telecommunication Service】

- If you connect to other access point rather than bmobile.ne.jp, there may be an additional charge.

【Terms and Conditions Regarding Limited-time Offer】

- Discount is not offered for the product (March 2023). Any changes to discount offer will be published on JCI website (<https://www.bmobile.ne.jp/english/index.html>).

【Cancellation, Contract change, Contact Information and others】

- There shall be no changes or cancellation while the telecommunication service is being provided.

【Application and Service start】

■ **Service Start**

- Please inquire the process to Service Start indicated in 【Matters that require your special attention】 .

■ **Youth Confirmation**

- If the Youth uses the product, using a filtering service is strongly recommended pursuant to the Youth Internet Environment Improvement Act. If the Youth uses the product, please inform the b-mobile Helpdesk for VISITOR SIM to that effect.

【Others】

■ **Urgent Temporary Suspension / Resumption of Service**

- Please contact b-mobile Helpdesk for VISITOR SIM to request for urgent temporary suspension and resumption of the product.
- The Customer is responsible for the amount of data used before the urgent temporary suspension is applied (note: the policy applies in case of usage by a third party in case of theft or misplacement).
- The service period shall not be extended by the suspension.

【Shipment and Receipt of physical copy of Contract Information (If you do not choose an electronic delivery of Contract Information)】

■ **Shipment of Contract Information**

- JCI will ship the physical copy of Contract Information to the address specified in your application through postal service after the EID registration completion date of the product.
- Please note, delay may occur depending on delivery situations.

■ **Receipt of Contract Information**

- If you do not choose an electronic delivery of Contract Information in your application and you cannot receive physical copy of Contract Information, you will not be able to use the Product. In that case, the payment for the Product cannot be refundable.